
ship2me
.co.uk
2026
Christmas
information
Order early with ship2me and enjoy
a stress-free festive season.
Our normal service will continue from Monday 4 January

Recommended last order date

The following dates are only a guide and we recommend you order as early as possible to avoid any delays:

14 December - final date for orders to arrive at our UK Hub and guarentee delivery in time for Christmas. Please allow extra time for large items.
18 December - final collection date for Primark Click & Collect orders to guarantee delivery in time for Christmas.

Remember: We can only ship your order to the Channel Island once delivery has been paid for. Ensure you pay for your delivery with us as soon as you order from retailers to avoid delays.

UK Hub opening times

Dates and times our UK Hub is available to receive packages from retailers:

Open to receive deliveries:
08:30-16:00, Monday - Friday

Apart from:
Thursday 24th December – 08:30–12:00
Friday 25th December – Closed
Thursday 31st December – 08:30–12:00
Friday 1st January – Closed

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Channel Island delivery dates

Dates and times our partners in the Channel Islands are out for delivery:

Delivery times:
Mon-Fri: 07:00-17:00
Saturday: 08:00-13:00 (apart from 2 person deliveries)

Apart from:
Friday 25th December – Closed
Saturday 26th December – Closed
Friday 1st January – Closed

Customer Care availability

Our team is available from:
08:30-16:00, Monday - Friday

Apart from:
Thursday 24th December – 08:30–12:00
Friday 25th December – Closed
Thursday 31st December – 08:30–12:00
Friday 1st January – Closed

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Top tips for speedy delivery

Here are some tips to ensure you receive your item in time for Christmas:

1. **Use your unique customer ID** when ordering from retailers so we know where to deliver the item to.
2. **Pay for the delivery of your item** as soon as you order from retailers so we can process your item as soon as it arrives.
3. **Complete ALL information** about your order, retailer and address when booking your delivery with us to ensure smooth processing and customs clearance.
4. **If your item is large, order early** to allow extra time for it to be processed and delivered.
5. If you live in Jersey, **be prepared to pay GST** if your item has a value above £60.

Happy shopping!

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