



Prohibited goods

Under no circumstances can you ship any of the following items with ship2me. Items that appear to be prohibited may be subject to additional checks and delays.

Alcohol - alcoholic beverages containing more than 70% alcohol by volume (ABV), such as some whiskies, vodkas, spirits and liqueurs.

Ammunition – including bullets, shells, and any explosive cartridges.

Asbestos – including samples.

Biological substances - diagnostic specimens including blood, urine, faeces, semen, embryos, animal or human remains.

Bladed items – including hunting or survival knives, replica fighting knives, throwing knives, machetes, swords, open razors/folding razors and any similar items.

Clinical and medical waste – including contaminated dressings, bandages and needles.

Controlled drugs and narcotics – including cannabis, cocaine, heroin, LSD, and opium.

Corrosives – including aluminium chloride, caustic soda, corrosive cleaning fluid, dyes, acids, corrosive paint and rust removers, mercury and gallium metal.

Counterfeit currency and stamps – fake banknotes, counterfeit currency, and false postage stamps.

Dry ice and liquefied nitrogen - for example dry ice and liquid nitrogen UN1845 when used as a coolant for UN3373 or for other perishable items.

Drugs or medicines - any medicinal, narcotic or psychoactive substance controlled under the UK's current Misuse of Drugs legislations, including but not confined to: cannabis, cocaine, heroin, LSD, opium, amyl nitrate.

Environmental waste – including hazardous and non-hazardous waste, used engine oil, and other regulated waste materials.

Explosives – fireworks, flares, blasting caps, Christmas cracker snaps, and any explosive or pyrotechnic substances.

Flammable liquids - including petroleum, fuel, lighter fluid, certain adhesives, solvent-based paints, wood varnish, enamels and acetones including nail varnish removers.

Flammable solids - including magnesium, phosphorous, potassium, sodium, zinc powder, sparklers and fire lighters.

Frozen water – when used as a coolant or for other perishable goods for example.

Gases – including flammable, non-flammable, toxic and compressed gases, new, used and empty gas cylinders, butane, ethane, refills for lighters, fire extinguishers and scuba tanks, life jackets, nitrogen dioxide and carbon dioxide canisters, culinary foaming devices and soda stream.

Goods made in foreign prisons – unless authorized.

Household and medical waste – contaminated dressings, bandages, and needles.

Human or animal samples/remains

Illegal goods - goods which are illegal, the carriage of which is illegal, or the supply of which is illegal.

Infectious substances and pathogens – UN2814 or UN2900, For more information, please see the IATA Guidance Document on Infectious Substances, [please find out more here](#).

Live animals – including snakes, mice and rodents and any animals classified in the Dangerous Wild Animals Act 1976.

Lottery tickets – tickets for unauthorized lotteries.

Matches – including safety and windproof matches.

Obscene and indecent materials – any materials classified as obscene or unlawful under relevant jurisdiction.

Oxidising materials and organic peroxides – including disinfectants, nitrates and hair dyes or colourants containing peroxide.

Perishable items – including fresh fruit and veg, flowers, frozen or chilled food stuffs.

Pesticides - including weed killer and any chemical used to kill pests and insects, such as fly sprays.

Poisons, toxic liquids, solids or gases - including arsenic, beryllium, cyanide, fluorine, rat poison.

Radioactive material – including fissile material (uranium 235, etc.), thorium or uranium ores.

Waste, dirt, filth or refuse - including household waste and rubbish.

Weapons – firearms (handguns, machine guns, etc.), flick knives, tasers, stun guns, CS gas, and pepper sprays. Items that appear to be weapons may be subject to additional checks and delays. Guns for sporting use under Jersey law (e.g. hunting rifles/shotguns) firearms and low-powered air weapons may be sent in compliance with Jersey law and subject to domestic controls on possession of firearms.

Restricted goods

Restricted items can only be shipped with a Dangerous Goods Notice. We charge an extra £25 for the shipping of these goods as they have the potential to be dangerous in transit or if damaged. The accompanying dangerous goods notice is essential to notify our delivery officers of the contents. If you are unsure if your item needs a Dangerous Goods Notice, please ask your retailer to supply the [Material Safety Data Sheet](#) in advance for your item and we will be able to advise on your shipment. The below list details some examples of items that require a Dangerous Goods Notice.

Aerosols

- Aerosols for personal grooming or medicinal purposes (e.g., deodorants, hair sprays) – must be securely packaged with an id8000 label.
- Industrial or cleaning aerosols – **prohibited**.

Alcoholic beverages & liquids

- Below 24% abv – allowed if securely packed.
- Between 24%-70% abv – max 1l per item, max two items per package, must be in a leak-proof liner.
- Above 70% abv – **prohibited**.

Balloons

- Must be clearly marked on the outer packaging with the words 'Balloons filled with non-flammable gas'. The sender's name and return address must be clearly visible on the outer packaging.

Batteries

- Alkaline, NiMH, NiCD – allowed if securely packaged in their original retail packaging.
- Lithium-ion/polymer – permitted only if contained in or packed with equipment, max 5kg per package. Lithium batteries require both inner and outer packaging, along with sufficient cushioning material.
- Lithium-metal/alloy – must be new, not exceeding 1g per cell or 2g per battery.

CBD products

- Containing more than 0.2% THC are prohibited.
- Containing less than 0.2% THC – including oils, liquids, sprays, capsules.

Christmas crackers

- Can only be sent in their made-up form in their original retail packaging.

DNA samples

- Limited to saliva swabs and samples.
- Blood spots and hair samples – **prohibited**.

Electronic cigarettes and devices

- Must not contain more than two assembled e-cigarettes.
- Must comply with the requirements for lithium ion/metal batteries contained in equipment.

Glass, porcelain and other fragile materials

- Must be packaged appropriately for transit: it must arrive attached to a pallet/A-frame for shipping.
- ship2me do not accept claims against broken glass components and customers must order these at their own risk.

Lighters

- Lighters empty, new or unused – must be unopened.
- Lighters and refills containing flammable liquid or gas - prohibited.

Liquids

- Must not be classified as dangerous goods – package must be securely closed and leak-proof.
- Please note some liquids, such as alcohol or paint, have additional restrictions.
- Items must be securely closed and placed in a leak-proof liner, such as a polythene bag, so that any inadvertent leakage is contained within the outer packaging. Surround with absorbent material such as newspaper and sufficient cushioning material to protect each item from damage. Mark as "FRAGILE" when sending bottles.

Live insects and invertebrates

- Must be packaged to protect the welfare of the creatures and clearly marked with live creatures.
- Classified within the Dangerous Wild Animals Act 1976 – **prohibited**.

Medical and pharmaceutical items

- Prescription medicines – only allowed if sent by a qualified medical professional, must be non-toxic and non-flammable.
- Vaccines – must be properly sealed and packed in leak-proof containers.

Magnetized materials

- Allowed if below 0.418a/m field strength at 4.6m distance.

Nail varnish, perfumes, and aftershaves

- Limited to 150ml per item, max four items per package, must have an id8000 label.

Paints

- Water-based paints, wood stains and enamels allowed.
- Solvent-based paints restricted; must be securely packed with no leaks.

Perfume and aftershave

- Including eau de parfum and eau de toilette, reed diffusers, non-aerosol body sprays, essential oils.
- Must be in retail packaging.

Perishables

- Allowed if packaged to withstand up to 48 hours transit time, sealed in vacuum packs or polystyrene containers.
- Must be clearly labelled as perishable.

Sharp objects

- Kitchen utensils, gardening tools, and scissors – must be securely packaged to prevent injury.

Battery-powered vehicles

- These require compliance with UN 3171 standards.
- Examples of such vehicles are electrically powered cars, motorcycles, scooters, three- and four-wheeled vehicles or motorcycles, battery-assisted bicycles, hover boards, lawn tractors, boats, aircraft, wheelchairs and other mobility aids.
- Must be new and sent unopened in their original retail packaging.

Tobacco

- If you are 17 or older, you can import certain goods without paying duty or GST, as long as the goods aren't for commercial purposes.
- You can import 200 cigarettes or 250g of other tobacco products per person.
- If you bring in any alcohol or tobacco over your allowance, you must declare this. If you don't, you'll lose your duty free allowance and the tobacco will be taken off you.

Non-compensation goods

Goods that ship2me will not compensate for damage on transit for any reasons.

Antiques - objects over 100 years old.

Alcohol - less than 70% abv.

Ceramic or composite items - of any description including, without limitation, mirrored items, crystal, ceramics, porcelain, plaster, marble, china, stone, slate, resin, granite, concrete (or any item containing these materials such as vases/crockery/pots/pottery).

Glass or fragile items that contain glass parts - including but not limited to: laptops TVs and monitors, cameras and lenses, framed paintings/photographs, watches, tiles. ship2me does not recommend the shipment of any item containing glass. **ship2me will not accept any claims against items where the glass component is broken.**

Items composed of precious metals - due to the high value of the item we are unable to compensate for loss or damage. Examples including but not confined to gold, silver, platinum.

Musical instruments - many musical instruments are fragile and may require added care when transporting. Due to these items fragility we are unable to provide compensation.

Paintings, prints and canvas - paintings and other art forms may be fragile and may require added care when transporting. Due to these items fragility we are unable to provide compensation.

Water based paints wood stains and enamels – due to the risk of spillages and damage to other items within a shipment.

Precious stones - due to the high value of the item we are unable to compensate for loss or damage. Examples including but not confined to: diamonds, rubies, sapphires, emerald, topaz.

If your item is valuable, we recommend you arrange suitable goods in transit insurance for the difference if the value of the goods exceeds our enhanced compensation value limit of £750.

If you have any questions regarding your order, please contact our Customer Care team on:

📞 01534 616 561 or customercare@ship2me.co.uk